

Northern Utilities--New Hampshire Division
Residential Low Income Assistance And Regulatory Assessment (RLIARA)
Quarterly Report For Period Ending 12/31/12
2011-12 RLIARA Discounted 60%

Customer Count Actual / Projected No. of Customers	Summary											
	Actual Nov-11	Actual Dec-11	Actual Jan-12	Actual Feb-12	Actual Mar-12	Actual Apr-12	Actual May-12 (7)	Actual Jun-12	Actual Jul-12	Actual Aug-12	Actual Sep-12	Actual Oct-12
LIHEAP	1,079	1,081	1,086	1,549	1,303	1,308	1,093	1,197	1,170	1,095	961	939
Non-LIHEAP	30	31	30	30	26	26	21	26	10	10	13	10
Total	1,109	1,112	1,117	1,579	1,329	1,334	1,114	1,223	1,180	1,105	974	949
(2)												
RLIARA Recoveries												
Actual / Projected												
Therm Sales-Total Firm Throughput	4,489,460	5,630,741	8,605,058	8,265,650	7,116,396	4,855,081	3,446,312	2,609,863	2,216,245	2,169,478	2,271,055	2,710,700
RLIARA Rate Per Therm	\$ 0.0051	\$ 0.0056	\$ 0.0056	\$ 0.0056	\$ 0.0056	\$ 0.0056	\$ 0.0072	\$ 0.0088	\$ 0.0089	\$ 0.0089	\$ 0.0089	\$ 0.0089
Total	\$ 22,735	\$ 32,652	\$ 48,188	\$ 46,288	\$ 39,862	\$ 27,188	\$ 19,649	\$ 23,228	\$ 19,725	\$ 19,308	\$ 20,212	\$ 24,125
(3)												
(4)												
Program Costs												
Actual & Projected Costs												
IT	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Admin.	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Education	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Interest	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Discounts-LIHEAP	\$ (48)	\$ (70)	\$ (108)	\$ (129)	\$ (154)	\$ (162)	\$ 1,477	\$ 210	\$ 246	\$ 223	\$ 226	\$ 237
Discounts-Non-LIHEAP	\$ 18,265	\$ 22,305	\$ 30,973	\$ 41,522	\$ 32,591	\$ 24,865	\$ 23,963	\$ 16,588	\$ 14,233	\$ 12,866	\$ 11,425	\$ 13,016
Total Costs	\$ 18,344	\$ 22,374	\$ 31,024	\$ 41,508	\$ 32,592	\$ 24,808	\$ 25,549	\$ 16,905	\$ 14,523	\$ 13,154	\$ 11,708	\$ 13,299
Regulatory Assessment Costs												
Actual / Projected												
Actual	\$ 90	\$ 138	\$ 207	\$ 195	\$ 173	\$ 140	\$ 68	\$ 43	\$ 34	\$ 29	\$ 35	\$ 42
(5)												
(6)												
(7)												
(8)												
Avg Monthly Residential Customer Bill	\$ 90	\$ 138	\$ 207	\$ 195	\$ 173	\$ 140	\$ 68	\$ 43	\$ 34	\$ 29	\$ 35	\$ 42
Avg Monthly Residential Low Income Customer Bill	\$ 71	\$ 114	\$ 172	\$ 162	\$ 143	\$ 115	\$ 50	\$ 30	\$ 24	\$ 19	\$ 24	\$ 30
Avg Monthly RLIARA Customer Discount	\$ 18	\$ 25	\$ 35	\$ 33	\$ 30	\$ 26	\$ 18	\$ 13	\$ 11	\$ 10	\$ 11	\$ 11
Avg. Monthly RLIARA Customer Discount as a % to Avg. Monthly Residential Customer Bill	21%	18%	17%	17%	17%	18%	26%	29%	32%	34%	31%	28%
Gross Monthly Revenues	\$ 3,467,221	\$ 5,375,338	\$ 8,628,293	\$ 8,813,069	\$ 7,671,194	\$ 5,190,802	\$ 2,934,095	\$ 1,711,831	\$ 1,376,377	\$ 1,338,633	\$ 1,392,285	\$ 1,709,506
Total Costs as a percent of Gross Monthly Revenues	0.53%	0.42%	0.36%	0.47%	0.42%	0.48%	5.56%	1.91%	2.21%	0.76%	1.31%	1.50%
(1)												
(2)												
(3)												
(4)												
(5)												
(6)												
(7)												
(8)												

(1) This column represents actual data for the months in which such data is available plus projected data for the remaining months in the 12-month program year.

(2) The number of customers provided for this report are the number of customers as of the end of the month.

(3) Rate change effective November 1, 2011 from \$0.0043 per therm to \$0.0056 per therm. Rate change effective May 1, 2012. Average rates used for these two months.

(4) Recoveries are net of prior year overcollection.

(5) The total discount is calculated from the actual Residential Low Income R-5 bills for the month. The discount by LIHEAP and Non-LIHEAP are prorated by the number of customers listed above.

(6) Gross Monthly Revenues reflects actual data through June. Estimated months reflect Gross Monthly Revenues from 2011 actual data.

(7) May 2012 is the first month to include the non-distribution portion of the annual NHPUC regulatory assessment rate per NHPUC Order No. 25,362 in Docket No. DG 11-089, dated April 24, 2012.

(8) May 2012 Regulatory Assessment Costs include costs from August 1, 2011 to May 31, 2012.

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Customer Count Actual / Projected No of Customers: LIHEAP Non-LIHEAP Total	Actual Nov-12	Actual Dec-12	Estimate Jan-13	Estimate Feb-13	Estimate Mar-13	Estimate Apr-13	Estimate May-13	Estimate Jun-13	Estimate Jul-13	Estimate Aug-13	Estimate Sep-13	Estimate Oct-13	Summary	
													Actual/ Projected Total-To-Date (1)	Variance
922	1,076	1,086	1,086	1,549	1,303	1,308	1,093	1,197	1,170	1,095	951	939	Average	1,141
9	8	30	30	30	26	26	21	26	10	10	13	10	18	22
(2)	931	1,084	1,116	1,579	1,329	1,334	1,114	1,223	1,180	1,105	964	949	1,159	1,176
RLIAP Recoveries														
Actual / Projected														
Therm Sales-Total Firm Throughput	4,671,698	7,207,188	8,605,058	8,265,650	7,116,396	4,855,061	3,446,312	2,609,863	2,216,245	2,169,478	271,055	2,710,700	54,144,703	63,704,340
RLIAP Rate Per Therm	\$ 0.0097	\$ 0.0104	\$ 0.0104	\$ 0.0104	\$ 0.0104	\$ 0.0104	\$ 0.0104	\$ 0.0104	\$ 0.0104	\$ 0.0104	\$ 0.0104	\$ 0.0104	\$ 0.0104	\$ 0.0104
Total	\$ 45,315	\$ 74,955	\$ 89,483	\$ 85,963	\$ 74,011	\$ 50,493	\$ 33,842	\$ 27,143	\$ 23,049	\$ 22,563	\$ 2,819	\$ 28,191	\$ 559,835	\$ 284,524
Program Costs														
Actual & Projected Costs														
IT	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Admin.	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Education	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Interest	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Discounts-LIHEAP	\$ 214	\$ 157	\$ (108)	\$ (129)	\$ (154)	\$ (162)	\$ 1,477	\$ 210	\$ 246	\$ 223	\$ 226	\$ 237	\$ 2,437	\$ (1,123)
Discounts-Non-LIHEAP	\$ 17,463	\$ 30,833	\$ 30,973	\$ 41,522	\$ 32,591	\$ 24,865	\$ 23,963	\$ 16,568	\$ 14,233	\$ 12,866	\$ 11,425	\$ 13,016	\$ 270,338	\$ 287,304
Discounts-Non-LIHEAP	\$ 51	\$ 38	\$ 159	\$ 114	\$ 114	\$ 105	\$ 109	\$ 128	\$ 43	\$ 45	\$ 56	\$ 46	\$ 1,008	\$ 1,555
Total Costs	\$ 17,720	\$ 31,028	\$ 31,024	\$ 41,507	\$ 32,551	\$ 24,808	\$ 25,549	\$ 16,906	\$ 14,522	\$ 13,154	\$ 11,707	\$ 13,299	\$ 273,783	\$ 287,736
Regulatory Assessment Costs														
Actual / Projected														
Avg Monthly Residential Customer Bill	\$ 91	\$ 141	\$ 211	\$ 199	\$ 176	\$ 143	\$ 69	\$ 44	\$ 35	\$ 30	\$ 36	\$ 42	\$ 1,217	\$ 1,194
Avg Monthly Residential Low Income Customer Bill	\$ 73	\$ 116	\$ 176	\$ 166	\$ 146	\$ 117	\$ 51	\$ 31	\$ 24	\$ 20	\$ 25	\$ 31	\$ 977	\$ 954
Avg Monthly RLIAP Customer Discount	\$ 18	\$ 25	\$ 35	\$ 33	\$ 30	\$ 26	\$ 18	\$ 13	\$ 11	\$ 10	\$ 11	\$ 11	\$ 240	\$ 240
Avg. Monthly RLIAP Customer Discount as a % to Avg. Monthly Residential Customer Bill														
	20%	17%	16%	17%	17%	18%	26%	29%	31%	33%	31%	27%	20%	20%
Gross Monthly Revenues	\$ 3,176,942	\$ 5,841,526	\$ 8,628,293	\$ 8,813,069	\$ 7,671,194	\$ 5,190,802	\$ 2,934,095	\$ 1,711,831	\$ 1,376,377	\$ 1,339,633	\$ 1,392,255	\$ 1,709,506	\$ 49,784,523	\$ 49,608,612
Total Costs as a percent of Gross Monthly Revenues	0.56%	0.53%	0.36%	0.47%	0.42%	0.48%	0.87%	0.99%	1.06%	0.98%	0.84%	0.76%	0.55%	0.58%

(1) This column represents actual data for the months in which such data is available plus projected data for the remaining months in the 12-month program year.
(2) The number of customers provided for this report are the number of customers as of the end of the month.
(3) Rate change effective November 1, 2012 from \$0.0089 per therm to \$0.0104 per therm. Average rate used.
(4) Recoveries are net of prior year overcollection.
(5) The total discount is calculated from the actual Residential Low Income R-5 bills for the month. The discount by LIHEAP and Non-LIHEAP are prorated by the number of customers listed above.
(6) Gross Monthly Revenues reflects actual data through December. Estimated months reflect Gross Monthly Revenues from 2012 actual data.